Using your household rubbish wheelie bin
The wheelie bin for your rubbish has a grey lid and your bin is collected every week. You must only use it for household rubbish. For information about business waste please visit birmingham.gov.uk/commercialwaste

Do not put any of the following items in your household rubbish bin:
- Green waste - You can subscribe to the green recycling changeable collection service birmingham.gov.uk/greenrecycling or you may prefer to compost your garden waste. For more information on Home Composting please visit gardeneating.co.uk or take it to your Local Household Recycling Centre birmingham.gov.uk/hrc
- Items that should be put into the recycling pod/bin.
- Commercial/business waste
- Building waste
- Soil and rubble
- Electrical items
- Batteries
- Wood
- Adhesives - Please see guidance on birmingham.gov.uk/hazardoustwaste

Please note: you must not put additional sacks of rubbish by your wheelie bins - they will not be collected. The Council does not offer a wheelie bin cleaning service. You are responsible for maintaining the cleanliness of your bin and you will find this easier if you only put bagged household rubbish into the bin.

For further information about your recycling and waste services visit www.birmingham.gov.uk/wasteservices

More information about your new wheelie bin service
- To find out when your new wheelie bin collections start please see the calendar in your information pack for your specific start date. You must NOT put your bins out for collection until your first collection is due.
- Please put your bins out for collection on the pavement at the edge of your property, or at your presentation point where notified, by 6.00am on your collection day, or no later than 3.30pm on the day before collection. Take care not to obstruct the pavement.
- If you share an alleyway, bins should be stored behind locked gates.
- If you live in an alleyway, bins should be presented on the pavement at the end of the alleyway, but do not obstruct the alleyway.
- Please return your bins to your property as soon as possible after collection.
- If you put the wrong materials in your bins, please let us know.
- If you have not been able to collect your bins for reasons outside of our control, e.g. the road is not accessible, we will collect your recycling/household rubbish as soon as possible. You do not need to contact us, just leave your bins out for collection. If the collectors have not been down your road and we have missed your bins, please contact us and we will arrange for the bins to be collected by the end of the next working day.
- Wherever possible you should push a wheelie bin with two hands. However, in some circumstances, such as on gravel, you will find it easier to pull the bin. If you are moving the bin up or down steps, always make sure that the bin is below you and never exceed your own personal capabilities. Only move one bin at a time.
- We strongly advise you to permanently mark your new bins with your house number or other identification. There is a £20.00 administration and delivery charge to replace any missing or damaged bins, for details see birmingham.gov.uk/replacementbins

Contact us
For updates on collections and recycling, please visit birmingham.gov.uk/refuse
To contact us about wheelie bins visit birmingham.gov.uk/wheeliebins
If you do not have internet access please phone: 0121 303 1112 Monday to Friday, 9.00am to 5.00pm.
Please note: at peak times you may experience delays in your call being answered.

Advice from West Midlands Fire Service and West Midlands Police
- Only put your bins out when due for collection.
- Don’t overfill or leave any waste around the bins.
- Where possible, bins should be located away from windows and doors in order to keep your property secure.
- Do not block escape routes such as alleyways.
- Subscibe to the Birmingham Bulletin, see what’s happening in the city with free, monthly email bulletins delivered straight to your inbox! www.birmingham.gov.uk/bulletin
- If you have not received both bins, please let us know.
Using your recycling wheelie bin

The wheelie bin for your recycling has a blue lid and is collected every 2 weeks. Please refer to the calendar in your information pack for your collection day and dates.

Your recycling bin includes an inner pod for recycling your paper and card. This will keep your paper and card separate from the other materials in the main body of the bin and helps the Council to improve how it sorts the materials into different recycling streams.

Important: please put your materials in loose and NOT in plastic sacks or carrier bags.

Please use the pod in your recycling bin to collect your paper and card.

Please use the body of your bin to recycle the following materials by putting them in between the pod and the side of the bin. Please rinse all containers and flatten where you can.

Please do not put the materials shown below into the body of your recycling bin.

Some of these items can be recycled at your local Household Recycling Centre, for more information please visit birmingham.gov.uk/hrc

Neatly bundled cardboard can be presented for collection alongside the recycling bin. No other side waste is permitted.

Please put these materials in the POD in your recycling bin.

Please put these materials in the BODY of your recycling wheelie bin. Please rinse all containers and flatten where you can.

All materials must be loose, NO plastic wrapping, sacks or carrier bags please.

Please refer to the calendar in your information pack for your collection day and dates.

birmingham.gov.uk/waste

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